



APPLICATION FOR ADMISSION

INTERNATIONAL APPLICANTS ONLY

1. Complete all sections using BLOCK LETTERS.
2. Attach supporting documents, including copies of your passport and academic documents.
3. Students will be charged AUD \$300.00 (non-refundable) Application Fee.

1. Personal Details (Please choose by placing an X in the boxes that apply to you)

Title:	<input type="checkbox"/> Mr. <input type="checkbox"/> Mrs. <input type="checkbox"/> Ms. <input type="checkbox"/> Other	Gender:	<input type="checkbox"/> Male <input type="checkbox"/> Female <input type="checkbox"/> Other
Date of Birth: [Day/month/year]		Country of Birth:	
Surname:		Given Names:	

* Please write the name that you used when you applied for your Unique Student Identifier (USI), including any middle names. If you do not yet have a USI and want ASOC to apply for a USI on your behalf, **you must write your name, including any middle names, exactly as written in the identity document** that you choose to use for this purpose. See section on the USI at the end of this form for a detailed explanation.

2. English Language Proficiency

Do you speak a language other than English at home?	<input type="checkbox"/> No, English only <input type="checkbox"/> Yes, other - please specify	Was English the language of instruction in your secondary/tertiary studies?	<input type="checkbox"/> Yes <input type="checkbox"/> No
How well do you speak English?	<input type="checkbox"/> Very well <input type="checkbox"/> Well <input type="checkbox"/> Not well <input type="checkbox"/> Not at all	Have you taken the English language test in the last two (2) years e.g. IELTS, PTE, TOEFL or equivalent (if yes please indicate name of test and score)?	<ul style="list-style-type: none"> • Test Name: • Score Achieved: • Date:

Not Required. I am from (please tick): United Kingdom Ireland Canada South Africa USA

***Please note that all the students must undertake a Language, Literacy and Numeracy test before the course commencement at ASOC.** Language, Literacy and Numeracy test will be conducted on campus by using LLN robot under the supervision of a qualified assessor prior to the commencement.

Are you of Aboriginal or Torres Strait Islander origin?

(For persons of both Aboriginal and Torres Strait origin, mark both 'Yes' boxes)

<input type="checkbox"/> No	<input type="checkbox"/> Yes, Aboriginal	<input type="checkbox"/> Yes, Torres Strait Islander
Department of Home Affairs (DHA) Office where you applied for your VISA	<input type="checkbox"/> Onshore <input type="checkbox"/> Offshore	
Do you have a Unique Student Identifier (USI) Number? Unique Student Identifier (USI):	<input type="checkbox"/> Yes, please specify this below. <input type="checkbox"/> I will create it myself (visit www.usi.gov.au) <input type="checkbox"/> I authorise ASOC to create a USI on my behalf (read the information provided below in Appendix 3)	

Please note that from 1 January 2015, ASOC can be prevented from issuing you with a nationally recognised VET qualification or statement of attainment when you complete your course, if you do not have a USI. In addition, we are required to include your USI in the data we submit to NCVER. If you have not yet obtained a USI, you can apply for it directly at <http://www.usi.gov.au/create-your-usi>.

Note: Students are required to read Unique Student Identifier (USI) information provided below in "Appendix 3" if the student authorises ASOC to apply for a Unique Student Identifier. Students will be required to fill up the USI Application form during induction prior to course commencement.

3. Contact Details

Address (Home Country)

Address:			
State/Province:	Country:	Post Code:	
Phone no:	Email:		

Residential Address (Australia)

Address:			
Suburb:	State:	Post Code:	
Phone no (home):	Phone work:		
Mobile no:	Email:		

Postal Address in Australia (if different from Residential)

Address:				
Suburb:		State:		Post Code:
Preferred method: <input type="checkbox"/> Email <input type="checkbox"/> Phone				

Emergency Contact Details

Name of the person:		Relationship to you:	
Address:		Mobile/phone no:	Email Id:

4. Passport Details:

Passport no:		Passport Expiry Date:	
Country and place of passport issue:		A true copy of your original documents must be provided as part of your application.	

5. Visa Details (if applicable)

Visa Type:		VISA Subclass:	
VISA Number:		VISA Expiry date:	

6. Education Agent

Did you chose any Education Agent? If yes, please fill in the details of the agent referred.	<input type="checkbox"/> Yes <input type="checkbox"/> No	Name of the Agent:	
Address:		Mobile:	
Phone:		Fax:	
Email:		Agent Stamp (if applicable)	

7. Overseas Student Health Cover

OSHC Arranged	Yes (Fill up Part A) <input type="checkbox"/>	No (refer to Part B) <input type="checkbox"/>
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Part A-Insurer Details

Name of the Insurer:		Member Number:		Date of expiry:
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Part B

1. The Australian Government requires all persons entering Australia on a Student Visa to have OSHC.
 2. Please refer to the link provided for information on the length of your OSHC - <https://immi.homeaffairs.gov.au/visas/getting-a-visa/visa-listing/student-500/length-of-stay>
 Note: ASOC does not apply for OSHC on behalf of students. Students are required to arrange their own health cover. However, ASOC can assist students in arranging their own OSHC. Please contact ASOC for assistance in arranging OSHC.

8. Disability Status (Please choose by placing an X in the boxes that apply to you)

Do you consider yourself to have a disability, impairment or long-term condition? <input type="checkbox"/> Yes <input type="checkbox"/> No
If you indicate the presence of a disability, impairment or long-term condition, please select the area(s) in the following list: You may indicate more than one area:
<input type="checkbox"/> Hearing/Deafness <input type="checkbox"/> Physical <input type="checkbox"/> Learning <input type="checkbox"/> Intellectual <input type="checkbox"/> Other <input type="checkbox"/> Medical Condition <input type="checkbox"/> Medical illness <input type="checkbox"/> Acquired Brain Impairment <input type="checkbox"/> Vision
If Yes, do you require additional assistance because of this disability or any other support need during your study? <input type="checkbox"/> Yes <input type="checkbox"/> No Please provide details of what support you will require during you study:

9. Course Selection (Please choose by placing an X in the boxes that apply to you)

Please be advised that as part of the application process, you will be required to fill up pre-training review form that needs to be submitted along with the application form.
 Please be advised that as part of the application process you will be required to do a pre-training review (Appendix 1).

Intake Applying for:	
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Please tick (course applying)	Course Code and Name	Delivery Location (Please select the location you wish to study at)	CRICOS Course Code	Duration (Weeks) Including holiday breaks)
<input type="checkbox"/>	SIT30816-Certificate III in Commercial Cookery	<input type="checkbox"/> Melbourne, Victoria <input type="checkbox"/> Hobart, Tasmania	102695D	56 weeks (including holiday break)
<input type="checkbox"/>	SIT40516-Certificate IV in Commercial Cookery	<input type="checkbox"/> Melbourne, Victoria <input type="checkbox"/> Hobart, Tasmania	102696C	78 weeks (including holiday break)
<input type="checkbox"/>	SIT50416-Diploma of Hospitality Management	<input type="checkbox"/> Melbourne, Victoria <input type="checkbox"/> Hobart, Tasmania	102697B	104 weeks (including holiday break)
<input type="checkbox"/>	BSB40920- Certificate IV in Project Management Practice	<input type="checkbox"/> Melbourne, Victoria <input type="checkbox"/> Hobart, Tasmania	107346G	26 weeks (including holiday break)
<input type="checkbox"/>	BSB50820- Diploma of Project Management	<input type="checkbox"/> Melbourne, Victoria <input type="checkbox"/> Hobart, Tasmania	107347F	52 weeks (including holiday break)
<input type="checkbox"/>	BSB60720- Advanced Diploma of Program Management	<input type="checkbox"/> Melbourne, Victoria <input type="checkbox"/> Hobart, Tasmania	107348E	52 weeks (including holiday break)
<input type="checkbox"/>	BSB80120-Graduate Diploma of Management (Learning)	<input type="checkbox"/> Melbourne, Victoria <input type="checkbox"/> Hobart, Tasmania	107349D	52 weeks (including holiday break)

Application Fee: AUD \$300.00 (non-refundable)

For BSB Qualification:

Delivery Mode: Classroom based Face to Face theory learning

Delivery Location:

Melbourne Campus: Level 4, 123-129 Lonsdale Street, Melbourne, Victoria, 3000
 Hobart Campus: Level 4, 18 Elizabeth Street, Hobart Tasmania 7000

Material Fees will only include printed reading materials and handouts provided by the school.

I study period=24 weeks each

For SIT qualifications:

Delivery Mode: Classroom based Face to Face theory learning and Practical training in ASOC's commercial kitchen and at workplace.

Delivery Location:

Classroom based Face to Face delivery Location

Melbourne Campus: Level 4, 123-129 Lonsdale Street, Melbourne, Victoria, 3000
 Hobart Campus: Level 4, 18 Elizabeth Street, Hobart Tasmania 7000

Practical training location

The practical training component of the courses will be delivered at ASOC's commercial kitchen.

Work Based Training

Students are required to complete 260 hours of Work Based Training and it will be completed in workplace commercial kitchen. An induction for WBT students would be conducted at school and workplace induction will be conducted at workplace before commencement of WBT.

Students enrolled in pathway qualifications will be required to complete 260 hours of Work Based Training before the transition from lower AQF level qualification to the higher AQF level qualification.

Material Fees will only include printed reading materials and handouts provided by the school.

Students will have to pay separately for the kitchen kit which includes chef dress, safety boots and knife kit.

Kitchen Kit- \$400

Study Period:

SIT30816-Certificate III in Commercial Cookery

I study period=25 weeks each

SIT40516-Certificate IV in Commercial Cookery

2 study period of 25 weeks each and I study period of 20 weeks

SIT50416-Diploma of Hospitality Management

I study period=20 weeks each



10. Previous qualification achieved (PLEASE DO NOT LEAVE IT BLANK, IT'S MANDATORY)

Have you successfully completed any of the following qualifications in Australia or hold any overseas qualification? If yes, tick any of the below boxes:

- Bachelor's Degree or higher Advanced Diploma or associate degree Diploma Certificate IV Certificate III Certificate II Certificate I Other education (including certificates or overseas qualifications not listed above) if others, please specify

11. Qualification details:

Name of the Institute: _____ Year Awarded: _____

In the case of overseas qualification, has the qualification been assessed as equivalent to an Australian qualification?

- YES NO

Attach documentation including copies of all academic records. Academic records not in English must also be accompanied by a translated copy. If you believe you have relevant work experience, attach details and documentation (e.g. employer reference, curriculum vitae, etc.)

12. Schooling

What is your highest completed school level? (Tick ONE box only)

- Year 12 or equivalent Year 11 or equivalent Year 10 or equivalent
 Year 9 or equivalent Year 8 or below Never attended school

Are you still enrolled in secondary or senior secondary education? Yes No

13. Employment

Which of the following best describes your current employment status?

- Full time employee Part time employee Unemployed-seeking full time work
 Unemployed-seeking part time work Self-employed - not employing others Not employed -not seeking employment
 Employed - unpaid worker in a family business Self-employed – employing others

Which of the best describes your employment sector?

<input type="checkbox"/> A - Agriculture, Forestry and Fishing	<input type="checkbox"/> K - Financial and Insurance Services
<input type="checkbox"/> B - Mining	<input type="checkbox"/> L - Rental, Hiring and Real Estate Services
<input type="checkbox"/> C - Manufacturing	<input type="checkbox"/> M - Professional, Scientific and Technical Services
<input type="checkbox"/> D - Electrical, Gas, Water and Waste Services	<input type="checkbox"/> N - Administrative and Support Services
<input type="checkbox"/> E - Construction	<input type="checkbox"/> O - Public Administration and Safety
<input type="checkbox"/> F - Wholesale Trade	<input type="checkbox"/> P - Education and Training
<input type="checkbox"/> G - Retail Trade	<input type="checkbox"/> Q - Health Care and Social Assistances
<input type="checkbox"/> H - Accommodation and Food Services	<input type="checkbox"/> R - Arts and Recreation Services
<input type="checkbox"/> J - Information Media and Telecommunications	<input type="checkbox"/> S - Other Services, please specify position: _____

14. Reasons for study

- To get a job To get a better job or promotion It was a requirement of my job
 To develop my existing business To start my own business To try for a different career
 To get into another course of study I wanted extra skills for my job For personal interest or self-development
 To get skills for community/voluntary work Other In case of others, please state reason: _____

15. Recognition of Prior Learning/Credit Application

Would you like to make an application for RPL/ Credit transfer? Yes No

If you are seeking credit transfer/recognition of prior learning, you must attach translated (English) copies of the course outline/syllabus and other relevant documents such as academic transcripts, graduation certificates, grading system information, etc., so that ASOC can assess your eligibility for credit recognition. Also attach copies of previous relevant qualifications or experience. Complete the RPL/CT Form available online at ASOC's website or at ASOC reception.



16. Accommodation Requirements

Do you require assistance in finding accommodation options?	<input type="checkbox"/> Yes	<input type="checkbox"/> No
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If yes, please specify below.

What type of accommodation arrangements would you like?	<input type="checkbox"/> Shared	<input type="checkbox"/> Private
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Please note that ASOC's Student support officer can assist students in finding accommodation by conducting an online search, suggesting accommodation sites, real estate agents in a particular area, however, ASOC doesn't provide accommodation to it's students.

Do you require assistance for Airport pickup?	<input type="checkbox"/> Yes	<input type="checkbox"/> No
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ASOC provides airport pick up. Students are required to fill the Airport Pick up form available on ASOCs website or students can email their request for Airport pick up at apply@asoc.edu.au. Students are requested to contact ASOC at 1300 781 194 for any other information. Airport pick up fees: AU\$100. There is a help desk available at the airport for international students to assist students in finding suitable airport pick up services e.g. UBER, Sky Bus and taxi services.

Any other additional information:

17. Marketing

How did you find out about this course?

Advertisement Newspaper Internet Friends Search engines/Google Other, specify: _____

18. Payment Details

Payment by Credit Card (Please fill in the credit authorisation form)

Note: 2% surcharge is charged on every transaction for the payment made by credit card

Bank Cheque made payable to Australian School of Commerce (ASOC)

Bank Transfer to be made to the following bank account:

Account Name:	M.S AVIATION PTY LTD		
Account Number:	10688590	BSB Account No:	063009
Swift Code:	CTBAAU25		
Bank Name:	COMMONWEALTH BANK		
Bank Address:	221 William St, Melbourne VIC 3000		

19. Application Checklist

<input type="checkbox"/> Completed all sections of this application <input type="checkbox"/> Attached relevant employment documentation <input type="checkbox"/> Attached copies of your passport <input type="checkbox"/> Attached copies of your qualifications <input type="checkbox"/> Filled up PTR questions attached along with the application for as Appendix 1	<input type="checkbox"/> Attached copies of your English proficiency <input type="checkbox"/> Attached any other relevant documentation <input type="checkbox"/> Read all the important information provided along with this application form in Appendix 2 <input type="checkbox"/> Read and signed the declaration
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NOTE: ASOC is required to report the student to the Department of Home Affairs based on unsatisfactory course progress. Students must maintain competency in 50% or more units for satisfactory course progress in each study period and attend their classes regularly as the attendance and course progress will be monitored regularly. Kindly go through Appendix 2 given below and refer to student's handbook for detailed information on Attendance and Course progress Policy.

All prospective students are required to familiarise themselves with the Enrolment policy and procedures of ASOC and read student handbook for detailed information about the campus, facilities, equipments, learning resources, fee payable and fee payment, grounds on which enrolment may be deferred, suspended or cancelled, course progress and attendance requirements, complaints and appeals, ASOC's policies and procedures etc. This will be available on ASOC's website <http://asoc.edu.au> or the student handbook.

Student Declaration and Consent

- I declare that the information provided on this form and supporting documentation is true and correct.
- I have read and understood the information in handbook/prospectus including Entry requirements, Privacy policy, Cancellation and Refund policy, Course progress and attendance policy, Complaints and appeals policy and procedures of ASOC provided to me along with this application form.
- I consent to the collection, use and disclosure of my personal information in accordance with the Privacy Notice above.
- I have read and understand ASOC's Enrolment policy and procedures. (Available on ASOC website www.asoc.edu.au and studenthandbook)
- I acknowledge that the provision of incorrect information or documentation or the withholding of information or documentation relating to my application may result in the cancellation of my enrolment.
- I confirm that I have been fully advised of the fees, cancellation and refund conditions and I agree to be a student at ASOC.
- I have read and understood important information (Appendix 2) provided to me along with this application form.

STUDENT SIGNATURE

Student.....Date



Note: Students are responsible for keeping a copy of written agreements as supplied by Australian School of Commerce, and receipts of any payments of tuition fees or non-tuition fees.

Appendix 1

Pre-Training Review (PTR)

The Pre-Training Review (PTR) is conducted prior to the enrolment into your course of studies to ensure that the training and assessment provided by Australian School of Commerce (ASOC) is able to meet the student's individual needs.

Before we make an offer, ASOC is required to review the student's current competencies, student needs, English level, support requirements and oral communication skills, in order to enrol them in the most appropriate course to achieve their intended outcomes.

Guidelines for PTR-To be filled up by students

1. Students are required to fill up this PTR form and read all the details of the course, policies and procedures of the Institute before filling up the answers. Information can be made available from the Student Handbook/Student Prospectus and/or website.
2. Enrolment officer will conduct PTR Interview via Telephonic Conversation or via Face to Face.
 - **PTR Interview conducted via Telephone-**If PTR Interview is conducted via telephone, Enrolment officer will call the student and check student's identity like name, date of birth and/or course undertaken to ensure that the student has genuinely completed the information by himself/herself. For telephonic Conversation, a communication log will be retained as an evidence of student declaration in lieu of the student's physical signature e.g. through E-mail, call notes, etc. Response of the discussion will be recorded by the Enrolment officer.
 - **PTR Interview conducted Face to Face-** During face to face PTR interview, Enrolment officer will verify with the student if all the answers have been completed by the student. Discussion notes will be maintained and recorded by Enrolment Officer.
3. During both Telephonic and/or Face to face PTR Interview, Enrolment officer will verify the answers provided by the student and check:
 - if the student is aware of the policies, procedures and other information necessary for the students.
 - if the student has received true and accurate information and if they are suitable to undertake the course/s.
4. Enrolment officer will ensure that PTR form received along with the application form is completed by the student intending to apply for the course.
5. **If students have not received sufficient information i.e.** are not aware of the policies, procedures and other information necessary for students to make enrolment decision to study at ASOC, Enrolment officer will provide necessary information to the student required to make enrolment decision.

6. **For example: If students have answered "No" or have not answered the questions in the PTR form,** Enrolment officer will provide students with true and accurate information so that students can make an informed decision about their enrolment in the courses at ASOC.
7. While conducting PTR, Enrolment officer will take information from the Application form and Pre training review form to identify any support and needs required by the student which includes (but is not limited to) disability support, RPL/CT, English language support, etc.
8. At the final stage of the PTR, the Enrolment officer will fill up the pre training evaluation checklist to ensure that the student is enrolled in a course suitable to his/her needs, abilities, and study/career goals, and to recommend appropriate learning or other support.

Please Note: Enrolment officer will take holistic approach while assessing student's answers during Pre-Training Review by ensuring that all the answers provided by students aligns with their educational and future goals.

Enrolment officer will have a thorough discussion with the student and offer support or guidance if required.

Application Rejection

Student's Application will be rejected if:

- Student does not have the appropriate work experience, level of skills and the ability to undertake the course successfully.
- Enrolment in the course is not aligned with the student's educational goals, work/career goals and/or previous experience in that particular area (if any).
- Student does not meet the entry requirements specified for the course including English requirements, academic requirements, age, and does not have the ability to undertake this course successfully.
- Student does not have appropriate listening and oral communication skills as interpreted during PTR Interview.

Enrolment officer will inform the student before cancelling and discuss reasons for cancellation.

Students are requested to fill all the questions provided in the form below. If any doubt arises, please contact ASOC at 1300 781 194.

Do you have access to enough information to make an informed decision about your enrolment in this course at ASOC? Let us know if you have	Where to find this information	Yes (Please tick the relevant box)	No (Please tick the relevant box)
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questions or need more information			
Entry requirements for your proposed course. For SIT qualification			

entry requirement including physical abilities and ability to handle complex foods.	Student Handbook/pr ospectus http://asoc.edu.au		
Content of your proposed course			
Duration of your proposed course including holidays			
Campus at which the classes will be conducted			
Whether or not your course includes a work placement			
Delivery method (i.e. classroom based face-to-face/ online or combination/ practical learning)			
Work based training and WBT hours.(applicable only for SIT courses)			
How assessment will be conducted during your course			
The requirement for you to undertake an assessment of your language, literacy and numeracy (LLN) skills prior to the commencement to determine any support needs you may have during your study. *LLN test will be conducted on campus using LLN Robot under the supervision of a qualified assessors. Note: LLN Support will be provided using ACSF Support plan if students are unable to achieve the intended outcomes.			
Did you get information about indicative course-related fees incurred throughout the course, applicable fund withdrawal policies (refund), course progress/attendance monitoring policy, satisfactory academic performance,			

assessment information and methods?		
<p>“Course progress and Attendance” requirements, procedures for monitoring attendance and course progress.</p> <p>*Course progress: Students must successfully complete or demonstrate competency in at least 50% of the units in any study period to achieve minimum competency level.</p> <p>*Attendance requirements: Students must maintain a minimum of 80% of the attendance. Students will not be reported on the basis of attendance. However, students will be reported to the DHA via PRISMS if students demonstrate unsatisfactory course progress for two consecutive study period.</p>		
Did you get information about the grounds upon which your enrolment or course may be deferred, suspended or cancelled?		

Are you aware about the school’s policies and procedures including RPL, internal and external		
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complaints procedures, appeals processes?		
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Are you aware that the availability of complaints and appeals processes or any such agreement does not remove your rights to take action under the Australia's consumer protection laws?			
Are you aware about your obligations in regard to study hours commitment and course progress requirements to successfully complete your chosen course & the conditions under which you might be reported to the Department of Home Affairs (DHA)?			
Have you been advised that, as part of the view or audit of your training, you may: a. Receive a survey from the National Centre for Vocational Education Research (NCVER) and/or an invitation to take part in a project endorsed by a funding body. b. Be contacted by someone authorised by the funding body and/or the Regulator to talk to you about your training			
Would you like further information on any of the items listed above?			
Are you willing to commit to undertake a minimum of 20 hours of study and work-related assessments as this qualification requires minimum 20 hours of study week?			
Enrolment Officer will contact the students if students feel that they have not been provided enough information. *If you are facing any problem, please give us a call on 1300 781 194 or send an email on info@asoc.edu.au *			

To try for a different career
 To get into another course of study
 I wanted extra skills for my job
 For personal interest or self-development
 To get skills for community/voluntary work
 Others
 In case of others, please state the reason: _____

2. How is this course able to help you in your future career prospective?

3. Do you have any previous experience in an area/ industry directly related to this course?

4. Why did you choose Australian School of Commerce as your desired course provider for this course?

5. Do you require any kind of support in English language proficiency? If yes, please specify what kind of support?

Students are requested to fill up the questions related to English language proficiency mentioned in the application form-Section 2

Do you require any kind of support? If yes, please specify what kind of support?

Questions below are only relevant to SIT courses

6. Have you ever had any difficulty while working in hospitality industry? (if you have worked there)

7. Are you aware that you will be required to handle complex foods including cooking of various processed or raw meats, poultry, seafoods and dairy items?

8. Have you ever had difficulty in handling complex food items?

Questions below are relevant to all courses delivered at ASOC

9. Mode of Study/Learning Style: Thinking about how you'll best learn, which method will suit you the best?

Suitability of this course for you

1. Reasons for Study

- To get a job
 To get a better job or promotion
 It was a requirement of my job
 To develop my existing business
 To start my own business

<input type="checkbox"/> Classroom based Face to face <input type="checkbox"/> Workplace experience <input type="checkbox"/> Practical Learning <input type="checkbox"/> Mixed-mode of online learning and face to face <input type="checkbox"/> Other, please specify

10. Computer and Internet Skills	Yes	No
Do you have regular access to computer devices and the internet?		
Do you use MS Office applications, e.g. Microsoft Word, Power-point etc?		
Do you find it easy to use search engines such as Google and using the internet in general?		
Do you require any kind of computer related support? If yes, please specify below. <input type="checkbox"/> Yes		

<input type="checkbox"/> No

<p>11. Do you wish to apply for an RPL? RPL (Recognition of Prior Learning) is a form of assessment that recognises skills and knowledge gained through formal training conducted by industry or education, work experience and life experience.</p> <input type="checkbox"/> Yes, (please fill RPL Application Form available on ASOC's website) <input type="checkbox"/> No
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<p>12. Would you like to apply for CT? (Credit Transfer) a system whereby successfully completed units of competency contributing towards a degree or diploma can be transferred from one course to another.</p> <input type="checkbox"/> Yes, (please fill CT Application Form available on ASOC's website) <input type="checkbox"/> No

Student Declaration

- I certify that I have filled this PTR Form by myself
- I have completed all the answers of this PTR form in a true and correct manner and provided genuine answers to the best of my knowledge.

Student Signature:

Date:

Appendix 2

Important Information for Students

Please read the below given information carefully before signing the application form. Students may contact ASOC for any further information or email us at apply@asoc.edu.au. It is advisable to read Student's handbook for detailed information.

Course Monitoring and Attendance Policy

Australia School of Commerce has a Course Monitoring and Attendance Policy which states that the students are required to maintain satisfactory course progress throughout the course. Students are also required to attend their classes and maintain 80% of attendance throughout the course.

Students enrolled in SIT courses must attend all kitchen practical to fully develop their culinary skills. Student's kitchen attendance will be monitored closely and student missing kitchen's practical classes will be treated on a case by case basis. Student missing more than one kitchen practical class will not be allowed to sit in re-assessment but will be required to repeat the units as it will not be possible for students to develop the required skills without attending kitchen practical classes.

Low attendance implies that students might not be able to complete their course on time and this will lead to satisfactory course Progress. Hence, students are required to attend classes in accordance with course timetables to make satisfactory course progress. ASOC is required to report students on the basis of

unsatisfactory course progress to the Department of Home Affairs (DHA).

Satisfactory course Progress: where a student is able to meet course progress requirements for a study period as identified in the Training and Assessment Strategy for each course. Satisfactory course progress is defined as successfully completing or demonstrating competency in at least 50% of the units in the study period as a part of your course requirements

Hence, students are required to attend classes in accordance with course timetables to make satisfactory course progress. ASOC is required to report the students on the basis of unsatisfactory course progress to the Department of Home Affairs (DHA). skills without attending kitchen practical classes. Students must maintain satisfactory attendance (i.e. minimum 80% of attendance) throughout the course.

Note: Students will not be reported on the basis of attendance. However, low attendance may lead to unsatisfactory course progress which can lead to you being reported to DHA.

As per regulation set up by Australian Skills Quality Authority (ASQA) in terms of Attendance, if an overseas student is not attending scheduled classes, but is making satisfactory progress in their course, then the course duration set may not be suitable for that student—because this may mean that they already have



the skills, knowledge and experience to progress in their course without receiving structured training.

Refer to Course Monitoring and Attendance Policy available on website or refer to Student's handbook.

Fee Payment

a) The initial tuition fee, application fee, material fee (if applicable) as stated in the offer letter must be paid in advance before the commencement of the course for confirmation of enrolment at the school.

b) Students are not required to pay more than the initial tuition fee amount as stated on the offer letter (or 50% of the tuition fee) before the start of the course. However, students can pay more than 50% if they wish to do so. Any amount of fees paid before the start of the course will be reflected on the Confirmation of Enrolment (COE).

c) Any remaining tuition fees can be paid through payment plan arrangements. All students are required to understand and sign the fees agreement which states the next instalment amounts with the due dates. All due dates on the tuition fees are kept at standard 15th of every month.

d) Student must pay full tuition fees for each term by the due date or as specified in the invoices unless any other payment plan/arrangement is agreed with the school.

e) Tuition fees will be payable to the school by a bank draft or telegraphic transfer (or other approved payment options) in Australian dollars as agreed by the school.

f) Student must pay their fee directly to Australian School of Commerce. Student should not pay the fee to the agent and/ or third party in relation to the application for enrolment.

g) If a student fails to make the payment of the outstanding fees even after a final notice and/or email, "Intention to cancel Enrolment" letter will be sent to the student on the 18th of the following month. Student's enrolment will be cancelled after 21 days of final notice. Refer to Student handbook or Fee Payment and Refund Policy available on website www.asoc.edu.au for more details.

The suspension of enrolment will cause following restrictions to apply:

- i. Loss of access to the school library service, Learning Management System (LMS), classroom, computer system including internet and others.
- ii. Loss of access to enrolment records, results and academic certificates.
- iii. Inability to attend any classes where this may result in students having to repeat missed work and/units.

The student has the right to appeal against the decision from the date of letter. Refer to complaints and appeal policy for information available on ASOC's website.

If the student decides to appeal against the decision, his/her enrolment will be kept active until both internal and external appeal process is completed.

h) If students choose not to appeal against the school's decision and makes no further payment or do not contact the school concerning their debt, their enrolment may be cancelled, and the student will be reported to the Department of Home Affairs for non-payment of fees.

i) If student decides to not appeal against the decision and accepts to pay the fees, then students will be required to pay the full dues along with late fee of \$50 per week.

j) An additional fee for re-assessments will be applicable when:

- Students have to undergo reassessment after two additional attempts. (Reassessment fee), or
- Students have to repeat a subject (unit fee).

k) Students who enrol in additional courses will be required to pay a separate tuition fee as specified for the course.

l) The tuition fee charged to the student will remain the same provided the student remains enrolled in the same course. If the student transfers the course, tuition fee for the transferred course will be applied.

Please Note: Fees are subject to change without prior notice. However, fees will remain the same once the student is enrolled in a course. Students are advised to contact student administration for updated fees and charges.

m) If the student's visa status changes (e.g. becomes a temporary or permanent resident), the student will continue to pay full overseas student fees for the duration of the enrolled program.

n) ASOC reserves the right to engage in any third party to recover any outstanding fees payable to the school. The cost incurred to the school for engaging a third party to recover such outstanding fees will be charged to the student.

o) ASOC applies the following procedures to ensure all students are treated fairly and with integrity when applying for refunds.

p) All refunds applications will be submitted to the student administration department and the following procedures will be followed in assessing the application.

q) All 'refunds' will be approved by the Administration manager and the applications will be processed within 10 working days of the application being placed.

Refund of Tuition fees

A student who wishes to apply for a refund of tuition fees in accordance with this refund policy should do so by filling up a Refund Application form available at ASOC's reception or on the ASOC website at www.asoc.edu.au and submit with other supporting documents. The documents should be submitted to:

Administration Manager
Australian School of Commerce,
Level 4, 123-129 Lonsdale Street Melbourne, Victoria 3000
Australia
Or email us at apply@asoc.edu.au



Please refer to the course refund table below for details:

ASOC COURSE FEE REFUND TABLE			
Refund circumstances	Refund of tuition fees paid	Refund of material fees	Application Fee
Withdrawal at least 12 full weeks or more prior to agreed start date.	100%	100%	No refund
Withdrawal between 6 to 11 full weeks prior to the agreed Start date.	50%	100%	No refund
Withdrawal in 5 full weeks or less	No refund	No refund	No refund
Withdrawal after the course start date	No refund	No refund	No refund
Course withdrawn by the school	100%	100%	100%
Application rejected by the school	100%	100%	No Refund
The course is not provided fully to the student because the school has a sanction imposed by a government regulator.	Refund of unused portion of tuition fees for future terms	No refund	No refund
Visa refused prior to the commencement	Total amount of the pre-paid fees received by ASOC for the course in respect of the student course less the following amount (a) 5% of the total amount of pre-paid fees that the provider received in respect of the student for the course before the default day; or (b) a maximum sum of \$500 whichever is lesser	100%	100%
Visa is refused after the commencement of the studies due to not meeting visa requirements.	The refund amount = weekly tuition fee x the number of weeks in the default period a. The weekly tuition fee = total tuition fee for the course /	No Refund	No refund

	number of calendar days in the course x 7. This amount is rounded up to the nearest whole dollar. b.The number of weeks in the default period = number of calendar days from the default day to the end of the period to which the payment relates/7		
RPL fee	No refund if the 'Statement of Attainment' is provided	No refund	No refund
Visa refused due to submission of the fraudulent documents by or on behalf of the student	No refund	No refund	No refund
Withdrawal from the course without notification or breaching their visa conditions	No refund	No refund	No refund
Visa cancelled due to actions of the student	No refund	No refund	No refund
Student abandons the course	No refund	No refund	No refund
The school cancels an enrolment due to serious student misconduct	No refund	No refund	No refund
<p>Note: If a student's enrolment falls within no refund timelines before the agreed start date of the course and the student decides to withdraw from the course, then there will be no refund.</p> <p>For example: If a student enrolls in week 5 before course start date, he/she will not be eligible for refund if student withdraws from the course as enrolment falls within no refund time period of 5 weeks prior to the agreed start date of the course.</p>			

COOLING OFF PERIOD

ASOC will provide applicants a 7-day cooling off period. This means that if a student accepts the offer letter to study at ASOC and pays ASOC relevant course fees as per the signed agreement. If the student changes their mind (for any reason), a full refund of course fees paid till date will be provided. Students must notify ASOC in writing within 7 days of the signed agreement date.



STUDENT'S RIGHTS TO APPEAL

- a. Any student who is refused for a refund by the school may appeal within 20 working days in writing to the student Administration Manager and follow the complaints and appeal process of ASOC.
- b. The school's appeal process does not restrict the student's right to pursue other legal avenues.

The written agreement and the right to make complaints and seek appeals of decisions and action under various processes, does not affect the rights of the student to take action under the Australian Consumer Law if the Australian Consumer Law applies.

Timeline for refund

It is to be noted that refund will be made available to students differently based on the student's default and providers (ASOC) default.

- i. **In case of Student default:** Refund will be paid within the period of 20 working days after receiving written notification/claim from student and relevant forms duly signed by the student.
- ii. **In case of Provider's (ASOC) default:** Refund will be paid within the period of 14 days after cessation of the course.

Please refer to detailed information on fee payment and refunds on the Fee payment and Refund policy available on ASOC's website or student's handbook.

Tuition Protection Services

The **Tuition Protection Service (TPS)** is an initiative of the Australian Government to assist international students whose education providers are unable to fully deliver their course of study. The TPS ensures that international students are able to either:

- complete their studies in another course or with another education provider or
- receive a refund of their unspent tuition fee

For more information, please visit <https://tps.gov.au/Home/NotLoggedIn>

Media Consent

From time to time, ASOC staff may request to take photographs/videos or verbal/written interviews/testimonials of students at ASOC or at places where the student is involved in an activity. These creations may be used in a classroom, or at on-the-job work activities or could be published by ASOC in print, digital or broadcast media such as documents, the student magazine, website, television, YouTube, social media platforms, newsletters, displays, journals, professional development materials for trainers and marketing collateral. Staff may also at times request that students provide any of the above of the students' own creation for the same purposes.

I consent to the use of my photos / videos / testimonials / interviews to be used in ASOC's promotional materials prepared for marketing purposes in Australia and overseas.

Media Consent withdrawal option

You have the right to refuse the use of your image or work. You may also decline the media consent by choosing "no consent" option below or withdraw your consent any time by sending an email or contacting ASOC student administration.

I do not consent to the use of my photos/videos/testimonials/interviews to be used in ASOC's promotional materials prepared for marketing purposes in Australia and overseas.

Complaints and Appeals Policy

ASOC has a student's "Complaints and Appeals Policy and Procedure" to provide students with a fair and equitable process for resolving any disputes or complaints they may have. After completing ASOC's informal and formal complaints processes, a student dissatisfied with the outcome may lodge an internal appeal. If dissatisfied with the outcome, the student may lodge an appeal externally i.e. request mediation through the Commonwealth Ombudsman, which is free of cost. It is important that the student refers to a detailed complaints and appeals procedure in student's handbook. Alternatively, it can be obtained from the Administration or viewed at website www.asoc.edu.au.

IMP NOTE: The Commonwealth Ombudsman is a free and independent service (phone 1300 362 072).

Examples of an external or independent body or person may include:

- private conciliators or dispute resolution counsellors
- a complaints and appeals body established by a peak industry body
- representatives of Commonwealth and state or territory government departments including the Office of the Training Advocate; or
- Commonwealth and state or territory offices of the Ombudsman may be the appropriate body for a public provider.

Commonwealth Ombudsman

The Commonwealth Ombudsman investigates complaints about problems that overseas students have with private education and training in Australia. The Ombudsman's services are free, independent and impartial. You can find out more about this service on their website: <http://www.ombudsman.gov.au/>.

Privacy Notice

Personal information may be collected and disclosed to relevant bodies which may include verification of a student's previous qualifications, Commonwealth and State Agencies and Department of Home Affairs regarding change in enrolment details or in case of a breach of the visa conditions such as unsatisfactory course progress.

Australian School of Commerce (ASOC) will endeavor to take all the reasonable steps to protect personal information from misuse, loss or unauthorised access, modification or disclosure.

Australian School of Commerce stores and uses personal information only for the purposes of administering student enrolment and education. The information collected is confidential and will not be disclosed to third parties without your consent, except to meet government, legal or other regulatory authority requirements.

Information is collected on this form and during your enrolment in order to meet the obligations of school under the ESOS Act and the



National Code 2018; and to ensure student compliance with the conditions of their visas and their obligations under Australian immigration laws generally. The authority to collect this information is contained in the Education Services for Overseas Students Act 2000, the Education Services for Overseas Students Regulations 2019 and the National Code of Practice for Providers of Education and training to Overseas Students 2018. Information collected about you on this form and during your enrolment can be provided, in certain circumstances, to the Australian Government and designated authorities and, if relevant, the Tuition Protection Scheme and the TPS Director. In other instances, information collected on this form or during your enrolment can be disclosed without your consent where authorised or required by the law.

Under the National Vocational and Training Regulator (Data Provision Requirements) Instrument 2020, ASOC is required to collect personal information about you and to disclose that personal information to the National Centre for Vocational Education Research Ltd (NCVER).

Your personal information (including the personal information contained on this application form, USI and your training activity data) may be used or disclosed by ASOC for statistical, administrative, regulatory and research purposes. ASOC may disclose your personal information for these purposes to third parties, including:

- Commonwealth and State or Territory government departments and authorised agencies;
- National Centre for Vocational Education Research (NCVER);
- Personal information that has to be disclosed to NCVER may be used or disclosed by NCVER for the following purposes:
 - populating authenticated VET transcript
 - pre-populating ASOC's student application/enrolment forms
 - facilitating statistics and research relating to education, including surveys and data linkage
 - Understanding how the VET market operates, for policy, workforce planning and consumer information; and Administering VET, including programme administration, regulation, monitoring and evaluation.

You may receive an NCVER student survey which may be administered by an NCVER employee, agent or third-party contractor. Please note that you may opt out of the survey at the time of being contacted.

NCVER will collect, hold, use and disclose your personal information in accordance with the Privacy Act 1988 (Cth), the VET Data Policy and all NCVER policies and protocols (including those published on NCVER's website at www.ncver.edu.au).

Access, correction and complaints

You have the right to seek access to or correction of your own personal information. You may also complain if you believe your privacy has been breached. Complaints and Appeals policy and procedures is available on ASOC's website and can also be made available from the reception.

Emergency Medical Indemnity

I also authorise ASOC or their representative to obtain Medical Treatment in the event of an emergency. I indemnify ASOC or their representative.



Appendix 3: Unique Student Identifier

If you wish for Australian School of Commerce (ASOC) to create a USI on your behalf, be aware of the following:

ASOC will collect information about you for the purpose of creating a USI, this information is collected under the *Student Identifiers Act 2014*

This information can only be used for:

- Applying, verifying and giving a USI
- Resolving problems with a USI; and
- Creating authenticated vocational education and training (VET) transcripts;

This information may be shared with:

- Commonwealth and State/Territory government departments and agencies and statutory bodies performing functions relating to VET for:
 - The purpose of administering and auditing VET, VET providers and VET programs;
 - Education related policy and research purposes; and
 - To assist in determining eligibility for training subsidies
- VET regulators to enable them to perform their VET regulatory functions;
- VET admissions Bodies for the purpose of administering VET and VET programs,
- Current and former Registered Training Organisations to enable them to deliver VET courses to individual, meet their reporting obligations under the VET standards and government contracts and assist in determining eligibility for training subsidies;
- Schools for the purpose of delivering VET courses to the individual and reporting on these courses;
- The National Centre for Vocational Education Research for the purpose of creating authenticated VET transcripts, resolving problems with USIs and the collection, preparation and auditing of national VET statistics;
- Researchers for education and training related research purposes;
- Any other person or agency that may be authorised or required by law to access the information;
- Any entity contractually engaged by the Student Identifiers Registrar to assist in the performance of his or her functions in the administration of the USI system; and

Will not be disclosed without your consent unless authorised or required by or under law.

If you would like us (ASOC) to apply for a USI on your behalf, you must authorise us to do so (refer to USI section mentioned above in the application and declare that you have read the privacy information at <https://www.usi.gov.au/documents/privacy-notice-when-rto-applies-their-behalf>. You must also provide some additional information as noted below so that we can apply for a USI on your behalf.

Students will be required to fill up USI Application form during induction prior to the course commencement.



OFFICE USE ONLY

Staff Member			
Signature			
Date:			
Student ID:			
Student Application Checklist			
Particulars	Yes	No	Comments (if required)
Student Management System Updated			
New Student/Existing Student			
Any support need identified on application form are discussed with the student and forwarded to relevant support officer to make arrangements for support.			
Student Enrolment Activated			
ID number Issued			

Pre-Training Review

Note to the Enrolment officer or representative: Note to the Enrolment officer: Enrolment officer must refer to Guidelines and Procedures of “Pre-Training Review-Assessor Version” while evaluating PTR questions completed by students.

Qualification applying for:	
Student name:	
PTR call conducted via:	<input type="checkbox"/> Face to face <input type="checkbox"/> Telephone <input type="checkbox"/> Others, please specify
Summary of Discussion (Enrolment officer must provide brief summary of the discussion had with the student).	

Pre-Training Evaluation Checklist

Australian School of Commerce must use this pre-training review checklist to ensure that the student will be enrolled in a course



suitable to their needs, abilities, and study/career goals, and to recommend appropriate learning or other support.

Section 1

Identity has been verified.	<input type="checkbox"/> Yes <input type="checkbox"/> No
Understands course information including entry requirements, units, course duration, including holidays, mode of study, location and assessment methods.	<input type="checkbox"/> Yes <input type="checkbox"/> No
Student is aware of the course progress and attendance requirements including deferment suspension and cancellation of the course	<input type="checkbox"/> Yes <input type="checkbox"/> No
Student is fully aware of the fees including tuition and non-tuition fees. Student is also aware of refund policy and procedure	<input type="checkbox"/> Yes <input type="checkbox"/> No
Student's answers have been discussed thoroughly with the student to ensure that the student is aware of the policies, procedures and other information necessary to make enrolment decision to study at ASOC.	<input type="checkbox"/> Yes <input type="checkbox"/> No
Student is eligible for RPL/CT (if yes, please initiate RPL/CT process)	<input type="checkbox"/> Yes <input type="checkbox"/> No
Student is aware of the visa obligations including change of address and full-time study requirements.	<input type="checkbox"/> Yes <input type="checkbox"/> No
Student has been provided with the information if answers provided for information received section is 'NO'.	<input type="checkbox"/> Yes <input type="checkbox"/> No
A copy of the ASOC indicative fee schedule has been supplied to the student.	<input type="checkbox"/> Yes <input type="checkbox"/> No
Training plan is established based on the information provided.	<input type="checkbox"/> Yes <input type="checkbox"/> No

Section 2

Has appropriate educational qualification/ work experience, level of skills and the ability to undertake this course successfully as defined in entry requirements of the course.	<input type="checkbox"/> Yes <input type="checkbox"/> No
Enrolment in this course is aligned with the student's educational goals and work/career goals.	<input type="checkbox"/> Yes <input type="checkbox"/> No
Student meets the entry requirements specified for the course including English requirements, academic requirements, age, and has the ability to undertake this course successfully.	<input type="checkbox"/> Yes <input type="checkbox"/> No
Student has appropriate listening and oral communication skills.	<input type="checkbox"/> Yes <input type="checkbox"/> No
A negative response (i.e. No) in "Section 2" questions must result in the rejection of the enrolment application and other options must be discussed with the student.	

Enrolment to Proceed

Yes
 No
If No, please specify why?

If additional assistance/recommendation for support or adjustment is identified, please ensure proper processing to the Student Services/Academic Department.

Recommendations on the required support/adjustments (in conjunction with the application form)

Enrolment officer

Name:

Signature: Date:



ACN 601 396 543 | Authorised Representative under AFSL 315388

DIRECT DEBIT REQUEST

PH: 1300 781 194
ABN/ACN: 87 160 483 447

NEW CUSTOMER FORM

YOUR DETAILS | Please complete this form using a BLACK PEN. * Indicates a MANDATORY FIELD

Business: M.S AVIATION PTY LTD ABN/ACN: 87 160 483 447 **100-893-293**

Customer Reference:

* Surname: * Given Name:

* Mobile #:

* Email:

* Address:

* Suburb: * State: * Postcode:

DEBIT ARRANGEMENT | Including details and associated fees/charges detailed below and/or the total amount for the specified period for this and as per any other subsequent agreements or amendments between me/us and the Business and/or Ezidebit

Once Only Debit On Date: / / Debit this amount: \$

D D M M Y Y

Regular Debits Starting on Date: / / Debit this amount: \$

D D M M Y Y

Frequency: Weekly Fortnightly Monthly 4 Weekly

Duration: Continue regular debits until further notice (Minimum of debits)

Administration Fee (once only) up to: \$5.50	Bank Account Transaction Fee: \$0.99	Credit Card Transaction Fee: VISA/Mastercard: 1.99% (Min \$0.99) AMEX/Diners: N/A	Failed Payment Fee: \$9.90
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CHOOSE YOUR PAYMENT METHOD

Debit from Credit Card

VISA MasterCard

Card Number: Expiry Date: /

M M Y Y

Name of Cardholder:

By signing this form, I/we authorise Global Payments Australia 1 Pty Ltd, acting as Direct Debit Agent on instruction from the Business, to debit payments from my Credit Card.

Debit from Bank, Building Society or Credit Union Account

Financial Institution: Branch:

BSB Number: - Account Number:

Account Holder Name:

I/we authorise Global Payments Australia 1 Pty Ltd ACN 601 396 543 (User ID No 342190, 342191, 428198) to debit my/our account at the Financial Institution identified above through the Bulk Electronic Clearing System (BECS) in accordance with this Direct Debit Request.

The Authorisation in this Request remains in force in accordance with the terms and conditions of the DDR Service Agreement (Ver 1.11). I/We have read, understand and agree to the same. I/We declare that the information in this Request is true and correct. I/We acknowledge that my/our personal information will be collected, used, held and disclosed in accordance with the Ezidebit Privacy Policy found at <http://www.ezidebit.com/au/privacy-policy/>

Signature(s) of Account Holder: Date: / /

D D M M Y Y



DDR SERVICE AGREEMENT (Ver 1.11)

DDR Service Agreement (Ver 1.11)

I/We hereby authorise Global Payments Australia 1 Pty Ltd ACN 601 396 543 (Direct Debit User ID number 342190, 342191, 428198) (referred to as "Ezidebit") to make periodic debits on behalf of the Business (referred to as "the Business") as indicated on the attached Direct Debit Request which incorporates this DDR Service Agreement.

I/We acknowledge that Ezidebit is acting as a Direct Debit Agent for the Business and that Ezidebit does not provide any goods or services (other than the direct debit collection services) to me/us for the Business pursuant to the Direct Debit Request and has no express or implied liability in relation to the goods and services provided or to be provided by the Business or the terms and conditions of any agreement that I/We have with the Business.

I/We acknowledge that the debit amount will be debited from my/our nominated card or bank account according to the terms and conditions of my/our agreement with the Business and the terms and conditions of the Direct Debit Request (and specifically the Debit Arrangement including the Fees/Charges in the Direct Debit Request).

I/We acknowledge that the details of my/our nominated card or bank account should be verified (eg: against a recent card or bank statement) to ensure accuracy of the details provided and I/we will contact my/our financial institution if uncertain of the accuracy of these details.

I/We acknowledge that it is my/our responsibility to ensure that there are sufficient available/cleared funds in the nominated account by the due date to enable the direct debit to be honoured on the due date for the debit. Direct debits normally occur overnight, however transactions can take up to 3 banking business days depending on the financial institution. Accordingly, I/we acknowledge and agree that sufficient funds will remain in the nominated account until the debit amount has been debited from the account. If there are insufficient funds available, I/we agree that Ezidebit will not be responsible for any fees and charges that may be charged by either my/our or its financial institution.

I/We acknowledge that there may be a delay in processing the debit if:

1. a payment request is received by Ezidebit after Ezidebit's usual cut off time, being 3:00pm Qld time, Monday to Friday;
2. a payment request is received by Ezidebit on a day that is not a banking business day in Sydney, NSW and Melbourne, VIC; or
3. there is a public or bank holiday on the day when the debit transaction is due to be processed or on any of the following days until the debit is processed.

Any payment that falls due on any of the above will be processed on the next business day.

I/We authorise Ezidebit to vary the amount of the payments from time to time upon receiving instructions from the Business of a variation provided for within my/our agreement with the Business or as may be agreed by me/us and the Business. I/We do not require Ezidebit to notify me/us of the variation to the debit amount.

I/We acknowledge that Ezidebit is to provide at least 14 days' notice if it proposes to vary any of the terms and conditions of the Direct Debit Request (including this DDR Service Agreement) including varying the Debit Arrangement.

I/We will contact the Business if I/we wish to alter or defer the Debit Arrangement. I/We acknowledge that any request by me/us to stop or cancel the Debit Arrangement will be directed to the Business.

I/We acknowledge that any dispute regarding a debit will be directed to the Business and/or Ezidebit. If no resolution is forthcoming, I/we will contact my/our financial institution.

I/We acknowledge that if a debit is returned by my/our financial institution as unpaid, a failed payment fee (as referred to in the Debit Arrangement) may be payable by me/us to Ezidebit. I/We will also be responsible for any fees and charges applied by my/our financial institution for each unsuccessful debit attempt together with any collection fees, including but not limited to any solicitor fees and/or collection agent fee as may be incurred by Ezidebit.

I/We authorise Ezidebit to attempt to re-process any unsuccessful payments as advised by the Business.

I/We acknowledge that certain fees and charges (including setup, variation, SMS or processing fees) may apply to the Direct Debit Request and may be payable to Ezidebit and agree to pay those fees and charges to Ezidebit.

"Ezidebit" may appear as the merchant for a payment from my/our credit card (including a debit or charge card). I/We acknowledge and agree that Ezidebit will not be liable for any disputed transactions resulting from the supply or non supply of goods and/or services and that all disputes will be directed to the Business (as Ezidebit is acting only as a Direct Debit Agent for the Business). The Transaction Fee for a debit to a Credit Card calculated as a percentage may be subject to a minimum amount.

I/We appoint Ezidebit as my/our agent for the control, management and protection of my/our personal information (relating to the Business and this Direct Debit Request) which is disclosed to Ezidebit. I/We irrevocably authorise Ezidebit to take all necessary action (which Ezidebit deems necessary) to protect and/or correct, if required, my/our personal information, including (but not limited to) correcting account numbers and providing such information to relevant third parties and otherwise disclosing or allowing access to my/our personal information to third parties in accordance with the Ezidebit Privacy Policy.

Other than as provided in this Direct Debit Request or the Ezidebit Privacy Policy, Ezidebit will keep your personal information about your nominated account private and confidential unless this information is required to investigate a claim made relating to an alleged incorrect or wrongful debit, to be referred to a debt collection agency for the purposes of debt collection or as otherwise required or permitted by law. The Ezidebit Privacy Policy can be found at <http://www.ezidebit.com/au/privacy-policy/>.

I/We hereby irrevocably authorise, direct and instruct any third party who holds/stores my/our personal information (relating to the Business and this Direct Debit Request) to release and provide such information to Ezidebit.

I/We authorise:

1. Ezidebit to verify with my/our financial institution and/or correct, if necessary, details of my/our account; and
2. My/our financial institution to release information allowing Ezidebit to verify my/our account details.

PO Box 3327
Newstead, QLD 4006
Ph: (07) 3124 5500