## M.S Aviation Pty Ltd T/A Australian School of Commerce

RTO NO. 41089 | CRICOS NO.: 03489A

Melbourne Campus: Level 4, 123-129 Lonsdale Street Melbourne, Victoria 3000 Australia

Hobart Campus: Level 4, 18 Elizabeth Street, Hobart Tasmania 7000 Australia

Ph: 1300 781 194 I E: Info@asoc.edu.au I W: www.asoc.edu.au

ABN: 87 160 483 447



## **APPLICATION FOR ADMISSION**

#### INTERNATIONAL APPLICANTS ONLY

- 1. Complete all sections using BLOCK LETTERS.
- 2. Attach supporting documents, including copies of your passport and academic documents.

Personal Details (Please choose by placing an X in the boxes that apply to you)

3. Students will be charged AUD \$300.00 (non-refundable) Application Fee.

Title:	□ Mr.□ Mrs. □ Ms. □ Other		Gender	:	□ Male	□ Female	□ Other
Date of Birth: [Day/month/year]			Country Birth:	y of			
Surname:			Given N	lames:			
*Please write the name that you used when you applied for your Unique Student Identifier (USI), including any middle names. If you do not yet have a USI and want ASOC to apply for a USI on your behalf, <b>you must write your name</b> , <b>including any middle names</b> , <b>exactly as written in the identity document</b> that you choose to use for this purpose. See section on the USI at the end of this form for a detailed explanation.							
2. English Language Proficiency							
Do you speak a language other than English at home?	□ No, English only □ Yes, other - please specify	Was Engli instruction studies?			y/tertiary	□ Yes	□ No
How well do you speak English?	□ Very well □ Well □ Not well □ Not at all	Have you test in the IELTS, PT yes please and score	last two E, TOEFL indicate	(2) years or equiva	e.g., alent (if		Name: e Achieved:
□ Not Required. I am from (please tick): □ United Kingdom □ Ireland □ Canada □ South Africa □ USA  *Please note that all the students must undertake a Language, Literacy and Numeracy test before the course commencement at ASOC. Language, Literacy and Numeracy tests will be conducted on campus by using an LLN robot under the supervision of a qualified assessor prior to the commencement.							
Are you of Aboriginal or Torres St (For persons of both Aboriginal a	trait Islander origin?		s' boxes)				
□ No	□ Yes, Aboriginal □ Yes, Torres Strait Islander						
Department of Home Affairs (DHA) Office where you applied for your VISA	□ Onshore □ Offshore						
Do you have a Unique Student Identifier (USI) Number? Unique Student Identifier (USI):	Appendix 3)						
Please note that from 1 January 2015, ASOC can be prevented from issuing you with a nationally recognised VET qualification or statement of attainment when you complete your course, if you do not have a USI. In addition, we are required to include your USI in the data we submit to NCVER. If you have not yet obtained a USI, you can apply for it directly at <a href="http://www.usi.gov.au/create-your-USI">http://www.usi.gov.au/create-your-USI</a> .  Note: Students are required to read Unique Student Identifier (USI) information provided below in "Appendix 3" if the student authorises ASOC to apply for a Unique Student Identifier. Students will be required to fill up the USI Application form during induction							
prior to course commencement.  3. Contact Details							
Address (Home Country)							
Address:							
State/Province:		Со	untry:			Post Co	de:
Phone no:			nail:			1	

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Residential Address (Australia)					
Address:					
Suburb:		State:	Pe	ost Code:	
Mobile no:		Email:			
Phone no (home):		Phone work:			
Postal Address in Australia (if d	lifferent from Residential)				
Address:					
Suburb:		State:	Po	ost Code:	
Preferred method: □ Email □ F	Phone	l			
<b>Emergency Contact Details</b>					
Name of the person:		Relationship to you:			
Address:		Mobile/phone no:		Email Id:	
4. Passport Details:					
Passport no:		Passport Expiry Date:			
Country and place of passport issu	ıe:	A true copy of your or part of your application		must be provid	ded as
5. Visa Details (if applicable)		part of your appreauto	,,,,,		
Visa Type:		VISA Subclass:			
VISA Number:		VISA Expiry date:			
6. Education Agent Did you choose any Education Age If yes, please fill in the details of the agent referred.		Name of the Agent:			
Address: Phone:		Mobile: Fax:			
Email:		Agent Stamp (if applicable)			
7. Overseas Student Health Cove	er	аррисавіс			
OSHC Arranged	Yes (Fill up Part A) □	И	lo (refer to Part B	3) 🗆	
Part A-Insurer Details					
Name of the Insurer:		Member Number:		Date of expiry:	
Part B				1 1 3	
1. The Australian Government requ 2. Please refer to the link provided <u>visa/visa-listing/student-500/leng</u> Note: ASOC does not apply for OSH assist students in arranging their o	for information on the length oj th-of-stay C on behalf of students. Student own OSHC. Please contact ASOC	fyour OSHC - <a href="https://imm">https://imm</a> s are required to arrange to for assistance in arrangin	i.homeaffairs.gov. heir own health c		
8. Disability Status (Please choo			□ No		
Do you consider yourself to have a If you indicate the presence of a d				the following lis	t: You
may indicate more than one area:		orm comunical, produce sore	er the area(e) in t	10110 11111 111	
□ Hearing/Deafness.		☐ Medical Condition	1		
□ Physical □ Learning		<ul><li>□ Medical illness</li><li>□ Acquired Brain In</li></ul>	nairmont		
□ Intellectual		□ Vision	ipaninent		
□ Other					
If Yes, do you require additional assistance because of this disability or any other support during your study? □ Yes□ No					
Please provide details of what sup	pport you will require during yo	our study:			

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#### 9. Course Selection (Please choose by placing an X in the boxes that apply to you)

Please be advised that as part of the application process, you will be required to complete pre-training review form which is given below in the Appendix 1.

**Intake Applying for:** 

Pleas e tick	Course Code and Name	Delivery Location (Please select the location you wish to study at)	CRICOS Course Code	Duration (Weeks) Including holiday breaks)
	**SIT30821 - Certificate III in Commercial Cookery	□ Melbourne, Victoria □ Hobart, Tasmania	109845E	56 weeks (Including holiday breaks)
	**SIT40521- Certificate IV in Kitchen Management	□ Melbourne, Victoria □ Hobart, Tasmania	109503E	78 weeks (Including holiday breaks)
	SIT50422 - Diploma of Hospitality Management	<ul><li>□ Melbourne, Victoria</li><li>□ Hobart, Tasmania</li></ul>	111704M	64 weeks (including holiday breaks)
	BSB40920- Certificate IV in Project Management Practice	☐ Melbourne, Victoria☐ Hobart, Tasmania	107346G	26 weeks (including holiday breaks)
	BSB50820- Diploma of Project Management	☐ Melbourne, Victoria☐ Hobart, Tasmania	107347F	52 weeks (including holiday breaks)
	BSB50120-Diploma of Business	☐ Melbourne, Victoria☐ Hobart, Tasmania	108692C	52 weeks (including holiday breaks)
	BSB60120-Advanced Diploma of Business	☐ Melbourne, Victoria☐ Hobart, Tasmania	108693B	52 weeks (including holiday breaks)
	BSB60720- Advanced Diploma of Program Management	☐ Melbourne, Victoria☐ Hobart, Tasmania	107348E	52 weeks (including holiday breaks)
	BSB80120-Graduate Diploma of Management (Learning)	□ Melbourne, Victoria □ Hobart, Tasmania	107349D	52 weeks (including holiday breaks)

Application Fees - \$300 (Non-refundable) \*

\*Conditions apply. Please refer Fee Payment and Refund Policy for more details.

Note: Details of course information can be obtained from our student prospectus, handbook or by visiting our website <a href="https://www.asoc.edu.au">www.asoc.edu.au</a>. Alternatively, students can also contact student's administration on 1300 781 194.

Material Fees will include printed reading materials and handouts or books only.

#### **Delivery Mode:**

For BSB qualifications: Classroom based Face to Face theory learning.

For SIT Qualifications: Classroom based Face to Face theory learning and practical training at ASOCs commercial kitchen with access to a simulated environment.

**Delivery Location:** Classroom based Face to Face delivery Location (On campus)

- Melbourne Campus: Level 4, 123-129 Lonsdale Street, Melbourne, Victoria, 3000
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- Practical training location for SIT Qualifications, i.e., Commercial Cookery, Kitchen, and Hospitality Management qualifications will be delivered at ASOC's commercial kitchen.

**For Commercial Cookery, Kitchen, and Hospitality Management qualifications**: It is a mandatory requirement for students undertaking Commercial Cookery, Kitchen, and Hospitality Management qualifications to have a kitchen kit (includes chef dress, knife kit and Safety shoes) to enter the kitchen and to be able to undertake training in the kitchen effectively. Students will have to pay separately for the kitchen kit which includes chef dress, safety boots and knife kit. Kitchen Kit-\$400.

\*\*For Commercial Cookery and Kitchen Management qualifications only: Students are required to complete Work Based Training as part of their course, and it will be completed in the workplace commercial kitchen. An induction for WBT students will be conducted at the institute and workplace induction will be conducted at the workplace before commencement of WBT. Please refer to the student handbook or ASOC 's website and for further details contact ASOC at 1300 781 194.

Please Note: Students are required to attend a minimum 20 scheduled course contact hours per week.

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10. Previous qualification achieved (PLEASE DO NOT LEAVE		
Have you successfully completed any of the following qualification the below boxes:	ons in Australia or hold any ov	verseas qualifications? If yes, tick any of
□ Bachelor's Degree or higher □ Advanced Diploma or associate Certificate II □ Certificate I □ Other education (including certificate I □ Other educate I □ O		
specify		-
11. Qualification details:		
Name of the Institute:	Year Awarded:	
In the case of overseas qualification, has the qualification been as $\hfill \square$ YES $\hfill \square$ NO	-	-
Attach documentation including copies of all academic records. A translated copy. If you believe you have relevant work experience curriculum vitae, etc.)		
12. Schooling		
What is your highest completed school level? (Tick ONE box only		
☐ Year 12 or equivalent ☐ Year 11 or equivalent	□ Year 10 or equ	
☐ Year 9 or equivalent ☐ Year 8 or below  Are you still enrolled in secondary or senior secondary education	□ Never attended s	oscnool No
13. Employment	i: les	□ NO
Which of the following best describes your current employments:	status?	
☐ Full time employee ☐ Part time employee ☐ Unemployed-seeking part time work ☐ Self-employed - not em ☐ Employed - unpaid worker in a family business	☐ Unemployoploying others ☐ Not employ	ed-seeking full time work ved -not seeking employment ved - employing others
Which of the best describes your employment sector?		,
□ A - Agriculture, Forestry and Fishing	-D Mining	
	□B - Mining	1747
□C - Manufacturing	□D - Electrical, Gas, Wat	ter and waste Services
□E - Construction	□F - Wholesale Trade	
□ G - Retail Trade	☐ H - Accommodation an	nd Food Services
□ J - Information Media and Telecommunications	□K - Financial and Insur	ance Services
□ L - Rental, Hiring and Real Estate Services	□ M - Professional, Scien	tific and Technical Services
□ N - Administrative and Support Services	□0 - Public Administrati	on and Safety
□P - Education and Training	□Q - Health Care and So	cial Assistances
□ R - Arts and Recreation Services	□S - Other Services, plea	
	· •	
14. Accommodation Requirements		
Do you require assistance in finding accommodation options?	□ Yes	□ No
If yes, please specify below.		
What type of accommodation arrangements would you like?	□ Shared	□ Private
Please note that ASOC's Student support officer can assist studen suggesting accommodation sites, real estate agents in a particular students.		
Do you require assistance for Airport pickup?	□ Yes	□ No
ASOC provides airport pick up. Students are required to fill the A their request for Airport pick up at <a href="mailto:apply@asoc.edu.au">apply@asoc.edu.au</a> . Students information. Airport pick up fees: AU\$100. There is a help desk a finding suitable airport pick up services e.g. UBER, Sky Bus and to Any other additional information:	are requested to contact ASO vailable at the airport for inte	C at 1300 781 194 for any other
15. Marketing		
How did you find out about this course?  □ Advertisement □ Newspaper □ Internet □ Friends □ Sear	ch engines/Google □ Other, s	specify:

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Date



ABN. 87 100 483 447		Commerce					
16. Payment Details							
□ Payment by Credit C	ard (Please fill in the credit authorisation	form)					
Note: 2% surcharge is charged on every transaction for the payment made by credit card							
	□ Bank Cheque made payable to Australian School of Commerce (ASOC)						
	made to the following bank account:	`					
Account Name:	M.S AVIATION PTY LTD						
Account Number:	10688590 BSB Acco	ount No: 063009					
Swift Code:	CTBAAU25						
Bank Name:	COMMONWEALTH BANK						
Bank Address:	221 William St, Melbourne VIC 3000						
17. Application Check	klist						
□ Completed all section	ns of this application	□ Attached copies of your English proficiency					
	nployment documentation	□ Attached any other relevant documentation					
☐ Attached copies of ye		$\hfill \square$ Read all the important information provided along with this					
☐ Attached copies of ye		application form in Appendix 2					
	ons attached along with the application	□ Read and signed the declaration					
for as Appendix 1	1						
		at of Home Affairs based on unsatisfactory course progress. Students					
		tory course progress in each study period and attend their classes					
	k for detailed information on Attendance a	red regularly. Kindly go through Appendix 2 given below and refer to					
		rith the Enrolment policy and procedures (given inside Enrolment Kit)					
		out the campus, facilities, equipment, learning resources, fee payable					
		ferred, suspended, or cancelled, course progress and attendance					
requirements, complaints and appeals, ASOC's policies and procedures etc. This will be available on ASOC's							
	lu.au/or the student handbook.	•					
<b>Student Declaration a</b>	nd Consent						
	rmation provided on this form and suppor	=					
		spectus including Entry requirements, Privacy policy, Cancellation and					
	rogress and attendance policy, Complaints	and appeals policy and procedures of ASOC provided to me along with $% \left( \mathbf{r}\right) =\left( \mathbf{r}\right) $					
this application form.							
☐ I consent to the collect	ction, use and disclosure of my personal in	formation in accordance with the Privacy Notice above.					
	lerstand ASOC's Enrolment policy and pr	ocedures. (Available on ASOC website <u>www.asoc.edu.au</u> and student					
handbook)	handbook)						
☐ I acknowledge that the provision of incorrect information or documentation or the withholding of information or documentation							
relating to my application may result in the cancellation of my enrolment.							
☐ I confirm that I have been fully advised of the fees, cancellation and refund conditions and I agree to be a student at ASOC.							
☐ I have read and understood important information (Appendix 2) provided to me along with this application form.							
☐ I understand that I am responsible for keeping a copy of written agreements as supplied by ASOC, and receipts of any payments of							
tuition fees or non-tuition fees.							
STUDENT SIGNATURE							
J. J. D. LIVI J. GIGINITURE							
Student							

.....

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#### Appendix 1

#### **Pre-Training Review (PTR)**

The Pre-Training Review (PTR) is conducted prior to the enrolment into your course of studies to ensure that the training and assessment provided by Australian School of Commerce (ASOC) can meet the student's individual needs.

Before we make an offer, ASOC is required to review the student's current competencies, student needs, English level, \*support requirements and oral communication skills, to enrol them in the most appropriate course to achieve their intended outcomes. \*Refer to ASOC's Student support and welfare policy for more information on the support services provided by the institute available on ASOC website <a href="https://www.asoc.edu.au">www.asoc.edu.au</a>.

The pre-training review ensures that ASOC:

- understands the student's reasons for undertaking the course.
- ensures the suitability of the training for the students.
- understands the student's current competencies and, therefore provides opportunities for these to be assessed.
- Provides students with information necessary for them to make enrolment decision and to ensure that students reasons for undertaking qualification with ASOC aligns with their previous experience in particular sector (If any), educational and career goals.
- identifies possible Recognition of Prior Learning (RPL) and/or Credit Transfer (CT), student's English level, oral communication skills, knowledge on Language Literacy and Numeracy skills.
- check if the training and assessment strategies employed to deliver the course suits the student's needs, and
- provides relevant support required for the student to succeed in the course.

#### Guidelines for PTR-To be filled up by students.

- Students are required to fill up this PTR form and read all the details of the course, policies and procedures of the Institute before filling up the answers. Information can be made available from the Student Handbook/Student Prospectus and/or website.
- Enrolment officer or representative will conduct PTR Interview via Telephonic Conversation or via Face to Face.
  - PTR Interview conducted via Telephone-If PTR Interview is conducted via telephone, Enrolment officer or representative will call the student and check student's identity like name, date of birth and/or course undertaken to ensure that the student has genuinely completed the information by himself/herself. For telephonic Conversation, a communication log will be retained as an evidence of student declaration in lieu of the student's physical signature e.g., through E-mail, call notes, etc. Response of the discussion will be recorded by the Enrolment officer or representative.
  - PTR Interview conducted Face to Face- During face-to-face PTR interview, Enrolment officer or representative will verify with the student if all the answers have been completed by the student. Discussion notes will be maintained and recorded by Enrolment officer or representative.
- 3. During both Telephonic and/or Face to face PTR Interview, Enrolment officer or representative will verify the answers provided by the student and check:
  - if the student is aware of the policies, procedures, and other information necessary for the students.
  - if the student has received true and accurate information and if they are suitable to undertake the course/s.
- Enrolment officer or representative will ensure that PTR form received along with the application form is

- completed by the student intending to apply for the course.
- 5. If students have not received sufficient information i.e., are not aware of the policies, procedures, and other information necessary for students to make an enrolment decision to study at ASOC, Enrolment officer or representative will provide necessary information to the student required to make enrolment decision.
- 6. For example: If students have answered "No" or have not answered the questions in the PTR form, Enrolment officer or representative will provide students with true and accurate information so that students can make an informed decision about their enrolment in the courses at ASOC.
- 7. While conducting PTR, Enrolment officer or representative will take information from the Application form and Pre training review form to identify any support and needs required by the student which includes disability support, RPL/CT, English language support, etc.
- 8. At the final stage of the PTR, the Enrolment officer or representative will fill up the pre training evaluation checklist to ensure that the student is enrolled in a course suitable to his/her needs, abilities, and study/career goals, and to recommend appropriate learning or other support.

**Please Note**: Enrolment officer or representative will take holistic approach while assessing student's answers during Pre-Training Review by ensuring that all the answers provided by students aligns with their educational and future goals.

Enrolment officer or representative will have a thorough discussion with the student and offer support or guidance if required.

#### **Application Rejection**

Student's Application will be rejected if:

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- Student does not have the appropriate work experience, level of skills and the ability to undertake the course successfully.
- Enrolment in the course is not aligned with the student's educational goals, work/career goals and/or previous experience in that area (if any).
- Student does not meet the entry requirements specified for the course including English requirements, academic requirements, age, and does not have the ability to undertake this course successfully.

 Student does not have appropriate listening and oral communication skills as interpreted during PTR Interview.

Enrolment officer or representative will inform the student before cancelling and discuss reasons for cancellation. Students are requested to fill all the questions provided in the form below. If any doubt arises, please contact ASOC at 1300 781 194.

Do you have access to	Where	Yes	No
enough information to	to find	(Please	(Please
make an informed	this	tick the	tick the
decision about your	informat	relevan	relevan
enrolment in this course	ion	t box)	t box)
at ASOC? Let us know if			-
you have questions or			
need more information			
Entry requirements for			
your proposed course. For			
SIT (Commercial Cookery,			
Kitchen and Hospitality			
Management) qualification			
entry requirement			
including physical abilities			
and abilities to handle			
complex foods.			
Content of your proposed			
course			
Duration of your proposed			
course including holidays	Student Handbo ok/pros pectus		
Campus at which the			
classes will be conducted			
Whether or not your course			
includes a work placement			
Delivery method (i.e.	http://a		
classroom based face-to-	soc.edu.		
face/ online or	<u>au</u>		
combination/ practical			
learning)			
Work based training and			
WBT hours. (Applicable			
only for SIT -Commercial			
Cookery and Kitchen			
management qualification)			
How assessment will be			
conducted during your			
course			
The requirement for you to			
undertake an assessment of			
your language, literacy and			
numeracy (LLN) skills prior			
to the commencement to			
determine any support			
needs you may have during			
your study.			
*LLN test will be conducted			
on campus using LLN Robot			

under the supervision of a qualified assessors. Note: LLN Support will be provided using ACSF Support plan if students are unable to achieve the intended outcomes.  Did you get information about indicative course-related fees incurred throughout the course, applicable fund withdrawal policies (refund), course progress/attendance monitoring policy, satisfactory academic performance, assessment information and methods?  "Course progress and Attendance" requirements, procedures for monitoring attendance and course progress.  *Course progress: Students must successfully complete or demonstrate competency in at least 50% of the units in any study period to achieve minimum competency level.  *Attendance requirements: Students must maintain a minimum of 80% of the attendance. Students must maintain a minimum of 80% of the attendance. Students will not be reported on the basis of attendance. However, students will be reported to the DHA via PRISMS if students demonstrate unsatisfactory course progress for two consecutive study period.  Did you get information about the grounds upon			
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which your enrolment or			
course may be deferred,			
suspended or cancelled?			
suspended of Cancened:	suspended of Cancelled:		

Are you aware about the		
school's policies and		

procedures including RPL,		
internal and external		

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complaints procedures, appeals processes?			Suitability of this course for you
appears processes:			1. Reasons for Study
Are you aware that the availability of complaints and appeals processes or any such agreement does not remove your rights to act under the Australia's consumer protection laws?  Are you aware about your obligations regarding study hours commitment and course progress requirements to successfully complete your chosen course & the			□To get a job □To get a better job or promotion □ It was a requirement of my job □To develop my existing business □To start my own business □To try for a different career □To get into another course of study □I wanted extra skills for my job □For personal interest or self-development □To get skills for community/voluntary work □Others In case of others, please state the reason:
conditions under which you might be reported to the Department of Home Affairs (DHA)?			2. How is this course able to help you in your future caree prospective?
Have you been advised that, as part of the view or audit of your training, you may? a. Receive a survey from the National Centre for Vocational Education Research (NCVER) and/or an invitation to take part in a project endorsed by a funding body. b. Be contacted by someone authorised by the funding body and/or the Regulator to talk to you			<ul><li>3. What previous experience have you had in an area/industry directly related to this course?</li><li>4. Why did you choose Australian School of Commerce as your desired course provider for this course?</li></ul>
about your training Would you like further informabove?  Are you willing to commit to use	undertake a minim	num of 20 hours	5. Do you require any kind of support in English language proficiency? If yes, please specify what kind of support? *Students are requested to fill up the questions related to English language proficiency mentioned in the application form-Section 2*
of study and work-related ass requires minimum 20 hours of the students of the students feel that they had information.	of study week?  Intative will contactive not been pr	et the students if rovided enough	Do you require any kind of support? If yes, please specify what kind of support?
*If you are facing any problem 194 or send an email on info@		.an On 1300 / 01	Questions below are only relevant to SIT (Commercial Cookery, Kitchen, and Hospitality Management) courses.
			6. Have you ever had any difficulty while working in

complex foods including cooking of various processed or

hospitality industry? (If you have worked there)

7. Are you aware that you will be required to handle

raw meats, poultry, seafoods and dairy items?

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8.	Have you ever had	l difficulty in	handling	complex f	food
	items?				

#### Questions below are relevant to all courses delivered at ASOC

<b>9. Mode of Study/Learning Style:</b> Thinking about how you'll best learn, which method will suit you the best?
□Classroom based Face to face
□ Workplace experience□ Practical Learning
□ Mixed mode of online learning and face to face
□ Other, please specify

10. Computer and Internet Skills	Yes	No
Do you have regular access to computer devices and the internet?		
Do you use MS Office applications, e.g., Microsoft Word, Power-point etc?		

Do you find it easy to use search engines such as Google and using the internet in general?			
Do you require any kind of computer related support?			
If yes, please specify below.			
□Yes			
□No			

#### 11. Do you wish to apply for an RPL?

RPL (Recognition of Prior Learning) is a form of assessment that recognises skills and knowledge gained through formal training conducted by industry or education, work experience and life experience.

□Yes, (please fill RPL Application Form available on ASOC's website)

□No

#### 12. Would you like to apply for CT?

(Credit Transfer) a system whereby successfully completed units of competency contributing towards a degree or diploma can be transferred from one course to another.

□Yes, (please fill CT Application Form available on ASOC's website)

□No

#### **Student Declaration**

□ I certify that I have filled this PTR Form by myself

□ I have completed all the answers of this PTR form in a true and correct manner and provided genuine answers to the best of my knowledge.

#### **Student Signature:**

Date:

### Appendix 2

#### **Important Information for Students**

Please read the below given information carefully before signing the application form. Students may contact ASOC for any further information or email us at <a href="mailto:apply@asoc.edu.au">apply@asoc.edu.au</a>. It is advisable to read Student's handbook for detailed information available on ASOC's website <a href="www.asoc.edu.au">www.asoc.edu.au</a>.

#### **Course Monitoring and Attendance Policy**

Australia School of Commerce has a Course Monitoring and Attendance Policy which states that the students are required to maintain satisfactory course progress throughout the course. Students are also required to attend their classes and maintain 80% of attendance throughout the course. Low attendance implies that students might not be able to complete their course on time and this will lead to students breaching their visa conditions. Hence, students are required to attend classes in accordance with course timetables to make satisfactory course progress. ASOC is required to report students based on unsatisfactory course progress for two consecutive study period to the Department of Home Affairs (DHA) via PRISMS.

Students enrolled in SIT (Commercial Cookery, Kitchen, and Hospitality Management) courses must attend all kitchen practical to fully develop their culinary skills. Student's kitchen attendance will be monitored closely, and student missing kitchen's practical classes will be treated on a case-by-case basis. Student missing more than one kitchen practical class will not be allowed to sit in reassessment but will be required to repeat the units as it will not be possible for students to develop the required skills without attending kitchen practical classes.

**Satisfactory course Progress**: where a student can meet course progress requirements for a study period as identified in the Training and Assessment Strategy for each course. Satisfactory course progress is defined as successfully completing or demonstrating competency in at least 50% of the units in the study period.

Note: Students will not be reported based on attendance. However, low attendance may lead to unsatisfactory course progress which can lead to you being reported to the DHA.

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Australian School of Commerce

If an overseas student is not attending scheduled classes, but is making satisfactory progress in their course, then the course duration set may not be suitable for that student—because this may mean that they already have the skills, knowledge, and experience to progress in their course without receiving structured training.

ASOC will reduce the duration of the course to the minimum duration required, given the student's existing skills and knowledge, while maintaining a minimum of 20 scheduled course contact hours per week.

Refer to Course Monitoring and Attendance Policy available on website or refer to Student's handbook available on website.

#### **Fee Payment**

- a) The initial tuition fee, application fee, material fee (if applicable) as stated in the offer letter must be paid in advance before the commencement of the course for confirmation of enrolment at the school.
- b) Students are not required to pay more than the initial tuition fee amount as stated on the offer letter (or 50% of the tuition fee) before the start of the course. However, students can pay more than 50% if they wish to do so. Any amount of fees paid before the start of the course will be reflected on the Confirmation of Enrolment (COE).
- c) Any remaining tuition fees can be paid through payment plan arrangements. All students are required to understand and sign the fees agreement which states the next instalment amounts with the due dates. All due dates on the tuition fees are kept at standard 15th of every month.
- d) Student must pay full tuition fees for each term by the due date or as specified in the invoices unless any other payment plan/arrangement is agreed with the school.
- e) Tuition fees will be payable to the school by a bank draft or telegraphic transfer (or other approved payment options) in Australian dollars as agreed by the school.
- f) Student must pay their fee directly to Australian School of Commerce. Student should not pay the fee to the agent and/ or third party in relation to the application for enrolment.
- g) If a student fails to make the payment of the outstanding fees even after a final notice and/or email, "Intention to cancel Enrolment" letter will be sent to the student on the 18th of the following month. Student's enrolment will be cancelled after 21 days of final notice. Refer to Student handbook or Fee Payment and Refund Policy available on website <a href="www.asoc.edu.au">www.asoc.edu.au</a> for more details.

The suspension of enrolment will cause following restrictions to apply:

- i. Loss of access to the school library service, Learning Management System (LMS), classroom, computer system including internet and others.
- ii. Loss of access to enrolment records, results, and academic certificates.
- iii. Inability to attend any classes where this may result in students having to repeat missed work and/units.

The student has the right to appeal against the decision from the date of letter. Refer to complaints and appeal policy for information

available on ASOC's website.

If the student decides to appeal against the decision, his/her enrolment will be kept active until both internal and external appeal process is completed.

h) If students choose not to appeal against the school's decision and makes no further payment or do not contact the school concerning their debt, their enrolment may be cancelled, and the student will be reported to the Department of Home Affairs for non-payment of fees.

i)If student decides to not appeal against the decision and accepts to pay the fees, then students will be required to pay the full dues along with late fee of \$50 per week.

j) An additional fee for re-assessments will be applicable when:

- Students must undergo reassessment after two additional attempts. (Reassessment fee), or
- Students must repeat a subject (unit fee).
- k) Students who enrol in additional courses will be required to pay a separate tuition fee as specified for the course.
- l) The tuition fee charged to the student will remain the same provided the student remains enrolled in the same course. If the student transfers the course, tuition fee for the transferred course will be applied.

Please Note: Fees are subject to change without prior notice. However, fees will remain the same once the student is enrolled in a course. Students are advised to contact student administration for updated fees and charges.

- m) If the student's visa status changes (e.g., becomes a temporary or permanent resident), the student will continue to pay full overseas student fees for the duration of the enrolled program.
- n) ASOC reserves the right to engage in any third party to recover any outstanding fees payable to the school. The cost incurred to the school for engaging a third party to recover such outstanding fees will be charged to the student.
- 0) ASOC applies the following procedures to ensure all students are treated fairly and with integrity when applying for refunds.
- p) All refunds applications will be submitted to the student administration department and the following procedures will be followed in assessing the application.
- q) All 'refunds' will be approved by the Administration manager and the applications will be processed within 10 working days of the application being placed.

#### Refund of Tuition fees

A student who wishes to apply for a refund of tuition fees in accordance with this refund policy should do so by filling up a Refund Application form available at ASOCs reception or on the ASOC website at www.asoc.edu.au and submit with other supporting documents. The documents should be submitted to:

Administration Manager

Australian School of Commerce,

Level 4, 123-129 Lonsdale Street Melbourne, Victoria 3000 Australia

Or email us at apply@asoc.edu.au

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#### Please refer to the course refund table below for details:

ASOC COURSE FEE REFUND TABLE			
Refund circumstances	Refund of tuition fees paid	Refund of material fees	Application Fee
Withdrawal at least <b>12</b> full weeks or more prior to agreed start date.	100%	100%	No refund
Withdrawal between <b>6</b> to <b>11</b> full weeks prior to the agreed Start date.	50%	100%	No refund
Withdrawal in 5 full weeks or less	No refund	No refund	No refund
Withdrawal after the course start date	No refund	No refund	No refund
Course withdrawn by the school		100%	
Application rejected by the school	100%	100%	No Refund
The course is not provided fully to the student because the school has a sanction imposed by a government regulator.	Refund of unused portion of tuition fees for future terms	No refund	No refund
Visa refused prior to the course commencement	Total amount of the pre-paid fees received by ASOC for the course in respe of the student course less the following amount.  (a) 5% of the total amount of pre-paid fees that the provider received in respect of the student for the course before the default day; or (b) a maximum sum of \$500 whichever is lesser  The refund amount = weekly		
Visa is refused after the commencement of the studies due to not meeting visa requirements.	tuition fee x the number of weeks in the default period a. The weekly tuition fee = total tuition fee for the course / number of calendar days in the course x 7. This amount is rounded up to the nearest whole dollar.  b. The number of weeks in the default period = number of calendar days from the default day to the end of the period to which the payment relates/7	No Refund	No refund
RPL fee	No refund if the 'Statement of Attainment' is provided	No refund	No refund
Visa refused due to submission of the fraudulent documents by or on behalf of the student	No refund	No refund	No refund
Withdrawal from the course without notification or breaching their visa conditions	No refund	No refund	No refund
Visa cancelled due to actions of the student	No refund	No refund	No refund
Student abandons the course	No refund	No refund	No refund
The school cancels an enrolment due to serious student misconduct	No refund	No refund	No refund

Note: If a student's enrolment falls within no refund timelines before the agreed start date of the course and the student decides to withdraw from the course, then there will be no refund.

For example: If a student enrols in week 5 before course start date, he/she will not be eligible for refund if student withdraws from the course as enrolment falls within no refund time of 5 weeks prior to the agreed start date of the course. Refer to Fee Payment and Refund Policy available on ASOC's website <a href="https://www.asoc.edu.au">www.asoc.edu.au</a> for more details.

#### **COOLING OFF PERIOD**

ASOC will provide applicants a 7-day cooling off period. This means that if a student accepts the offer letter to study at ASOC and pays

ASOC relevant course fees as per the signed agreement. If the student changes their mind (for any reason), a full refund of course fees paid till date will be provided. Students must notify ASOC in writing within 7 days of the signed agreement date.

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# Commerce

#### STUDENT'S RIGHTS TO APPEAL

- Any student who is refused for a refund by the school may Administration Manager and follow the complaints and appeal process of ASOC.
- The school's appeal process does not restrict the student's Media Consent withdrawal option right to pursue other legal avenues.

The written agreement and the right to make complaints and seek appeals of decisions and action under various processes, does not affect the rights of the student to act under the Australian Consumer Law if the Australian Consumer Law applies.

#### Timeline for refund

It is to be noted that refund will be made available to students differently based on the student's default and providers (ASOC) default.

- i. In case of Student default: Refund will be paid within the period of 20 working days after receiving written notification/claim from student and relevant forms duly signed by the student.
- ii. In case of Provider's (ASOC) default: Refund will be paid within the period of 14 days after cessation of the course.

Please refer to detailed information on fee payment and refunds on the Fee payment and Refund policy available on ASOC's website or student's handbook.

#### **Tuition Protection Services**

The Tuition Protection Service (TPS) is an initiative of the Australian Government to assist international students whose education providers are unable to fully deliver their course of study. The TPS ensures that international students can either:

- complete their studies in another course or with another education provider or
- receive a refund of their unspent tuition fee

For more information, please visit https://tps.gov.au/Home/NotLoggedIn

#### **Media Consent**

From time to time, ASOC staff may request to take photographs/videos or verbal/written interviews/testimonials of students at ASOC or at places where the student is involved in an activity. These creations may be used in a classroom, or at on-thejob work activities or could be published by ASOC in print, digital or broadcast media such as documents, the student magazine, website, television, YouTube, social media platforms, newsletters, displays, journals, professional development materials for trainers and marketing collateral. Staff may also at times request that students provide any of the above of the students' own creation for the same purposes.

☐ I consent to the use of my photos / videos / testimonials / appeal within 20 working days in writing to the student interviews to be used in ASOC's promotional materials prepared for marketing purposes in Australia and overseas.

You have the right to refuse the use of your image or work. You may also decline the media consent by choosing "no consent" option below or withdraw your consent any time by sending an email or contacting ASOC student administration.

I dο not consent tο the 1150 of mv photos/videos/testimonials/interviews to be used in ASOC's promotional materials prepared for marketing purposes in Australia and overseas.

#### **Complaints and Appeals Policy**

ASOC has a student's "Complaints and Appeals Policy and Procedure" to provide students with a fair and equitable process for resolving any disputes or complaints they may have. After completing ASOC's informal and formal complaints processes, a student dissatisfied with the outcome may lodge an internal appeal. If dissatisfied with the outcome, the student may lodge an appeal externally i.e., request mediation through the Commonwealth Ombudsman, which is free of cost. It is important that the student refers to a detailed complaints and appeals procedure in the student's handbook. Alternatively, it can be obtained from the Administration or viewed at website www.asoc.edu.au.

IMP NOTE: The Commonwealth Ombudsman is a free and independent service (phone 1300 362 072).

Examples of an external or independent body or person may include:

- private conciliators or dispute resolution counsellors
- · a complaints and appeals body established by a peak industry
- representatives of Commonwealth and state or territory government departments including the Office of the Training Advocate; or
- Commonwealth and state or territory offices of the Ombudsman may be the appropriate body for a public provider.

#### Commonwealth Ombudsman

The Commonwealth Ombudsman investigates complaints about problems that overseas students have with private education and training in Australia. The Ombudsman's services are free, independent, and impartial. You can find out more about this service on their website: http://www.ombudsman.gov.au/.

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#### **Privacy Notice**

Personal information may be collected and disclosed to relevant bodies which may include verification of a student's previous qualifications, Commonwealth and State Agencies and Department of Home affairs regarding change in enrolment details or in case of a breach of the visa conditions such as unsatisfactory course progress.

Australian School of Commerce (ASOC) will endeavor to take all the reasonable steps to protect personal information from misuse, loss or unauthorised access, modification, or disclosure.

Australian School of Commerce stores and uses personal information only for the purposes of administering student enrolment and education. The information collected is confidential and will not be disclosed to third parties without your consent, except to meet government, legal or other regulatory authority requirements.

Information is collected on this form and during your enrolment to meet the obligations of school under the ESOS Act and the National Code 2018; and to ensure student compliance with the conditions of their visas and their obligations under Australian immigration laws generally. The authority to collect this information is contained in the Education Services for Overseas Students Act 2000, the Education Services for Overseas Students Regulations 2019 and the National Code of Practice for Providers of Education and training to Overseas Students 2018. Information collected about you on this form and during your enrolment can be provided, in certain circumstances, to the Australian Government and designated authorities and, if relevant, the Tuition Protection Scheme and the TPS Director. In other instances, information collected on this form or during your enrolment can be disclosed without your consent where authorised or required by the law.

Under the National Vocational and Training Regulator (Data Provision Requirements) Instrument 2020, ASOC is required to collect personal information about you and to disclose that personal information to the National Centre for Vocational Education Research Ltd (NCVER).

Your personal information (including the personal information contained on this application form, USI and your training activity data) may be used or disclosed by ASOC for statistical, administrative, regulatory and research purposes. ASOC may disclose your personal information for these purposes to third parties, including:

- Commonwealth and State or Territory government departments and authorised agencies.
- National Centre for Vocational Education Research (NCVER).
- Personal information that must be disclosed to NCVER may be used or disclosed by NCVER for the following purposes.
- Populating authenticated VET transcript.
- Pre-populating ASOC's student application/enrolment form.
- facilitating statistics and research relating to education, including surveys and data linkage

Understanding how the VET market operates, for policy, workforce planning and consumer information; and Administering VET, including programme administration, regulation, monitoring and evaluation.

You may receive an NCVER student survey which may be administered by an NCVER employee, agent, or third-party contractor. Please note that you may opt out of the survey at the time of being contacted.

NCVER will collect, hold, use, and disclose your personal information in accordance with the Privacy Act 1988 (Cth), the VET Data Policy and all NCVER policies and protocols (including those published on NCVER's website at **www.ncver.edu.au**).

#### Access, correction, and complaints

You have the right to seek access to or correction of your own personal information. You may also complain if you believe your privacy has been breached. Complaints and Appeals policy and procedures is available on ASOC's website and can also be made available from the reception.

## Emergency Medical Indemnity I\_\_\_\_\_\_\_ also authorise ASOC or their representative to obtain Medical Treatment in the event of an emergency. I indemnify ASOC or their representative.

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#### **Appendix 3: Unique Student Identifier**

If you wish for Australian School of Commerce (ASOC) to create a USI on your behalf, be aware of the following:

ASOC will collect information about you for the purpose of creating a USI, this information is collected under the *Student Identifiers Act 2014* 

This information can only be used for:

- Applying, verifying and giving a USI
- Resolving problems with a USI; and
- Creating authenticated vocational education and training (VET) transcripts.

This information may be shared with:

- Commonwealth and State/Territory government departments and agencies and statutory bodies performing functions relating to VET for:
- The purpose of administering and auditing VET, VET providers and VET programs.
- Education related policy and research purposes; and
- To assist in determining eligibility for training subsidies
- VET regulators to enable them to perform their VET regulatory functions.
- VET admissions Bodies for the purpose of administering VET and VET programs,
- Current and former Registered Training Organisations to enable them to deliver VET courses to individuals, meet their
  reporting obligations under the VET standards and government contracts and assist in determining eligibility for
  training subsidies.
- Schools for the purpose of delivering VET courses to the individual and reporting on these courses.
- The National Centre for Vocational Education Research for the purpose of creating authenticated VET transcripts, resolving problems with USIs and the collection, preparation, and auditing of national VET statistics.
- Researchers for education and training related research purposes.
- Any other person or agency that may be authorised or required by law to access the information.
- Any entity contractually engaged by the Student Identifies Registrar to assist in the performance of his or her functions in the administration of the USI system; and

Will not be disclosed without your consent unless authorised or required by or under law.

If you would like us (ASOC) to apply for a USI on your behalf, you must authorise us to do so (refer to USI section mentioned above in the application and declare that you have read the privacy information at <a href="https://www.usi.gov.au/documents/privacy-notice-when-rto-applies-their-behalf">https://www.usi.gov.au/documents/privacy-notice-when-rto-applies-their-behalf</a>.

You must also provide some additional information as noted below so that we can apply for a USI on your behalf. Students will be required to fill up the USI Application form during induction prior to the course commencement.

#### **OFFICE USE ONLY**

Staff Member			
Signature			
Date:			
Student ID:			
Student Application Checklist			
Particulars	Yes	No	Comments (if required)
Student Management System Updated			
New Student/Existing Student			

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Any support need identified on		
application form are discussed with the		
student and forwarded to relevant		
support officer to decide for support.		
Student Enrolment Activated		
ID		
ID number Issued		

#### **Pre-Training Review**

**Note to the Enrolment officer or representative:** Enrolment officer must refer to Guidelines and Procedures of "Pre-Training Review-Assessor Version" while evaluating PTR questions completed by students.

Qualification applying for:	
Student name:	
PTR call conducted via:	□Face to face □Telephone □Others, please specify
Summary of Discussion (Enrolment officer must provide summary of the discussion had with the student).	

Pre-Training Evaluation Checklist				
Australian School of Commerce must use this pre-training review checklist to ensure that the student will be enrolled in a course suitable to their needs, abilities, and study/career goals, and to recommend appropriate learning or other support.				
Section 1				
Identity has been verified.	□ Yes			
identity has been verified.	□ No			
Understands course information including entry requirements, units, course duration, including holidays, mode	□ Yes			
of study, location and assessment methods.	□ No			
Student is aware of the course progress and attendance requirements including deferment suspension and	□ Yes			
cancellation of the course	□ No			
Student is fully aware of the fees including tuition and non-tuition fees. Student is also aware of refund policy	□ Yes			
and procedure	□ No			
Student's answers have been discussed thoroughly with the student to ensure that the student is aware of the	□ Yes			
policies, procedures and other information necessary to make enrolment decision to study at ASOC.	□ No			
Ctudent is eligible for DDI /CT (if yes please initiate DDI /CT process)	□ Yes			
Student is eligible for RPL/CT (if yes, please initiate RPL/CT process)	□ No			
Student is aware of the visa obligations including change of address and full-time study requirements.	□ Yes			
State it is aware of the visa obligations including change of address and run time study requirements.	□ No			
Student has been provided with the information if answers provided for information received section is 'NO'.	□ Yes			
statem and seem provided with the information if answers provided for information received seed on is 110.	□ No			

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A copy of the ASOC indicative fee schedule has been supplied to the student.	□ Yes	
	□ No	
Training plan is established based on the information provided.	□ Yes	
	□ No	
Section 2		
Has appropriate educational qualification/ work experience, level of skills and the ability to undertake this	□ Yes	
course successfully as defined in entry requirements of the course.	□ No	
Enrolment in this course is aligned with the student's educational goals and work/career goals.	□ Yes	
	□ No	
Student meets the entry requirements specified for the course including English requirements, academic	□ Yes	
requirements, age, and can undertake this course successfully.	□ No	
Student has appropriate listening and oral communication skills.	□ Yes	
	□ No	
A negative response (i.e., No) in "Section 2" questions must result in the rejection of the enrolment application and other options must be discussed with the student.		
Enrolment to Proceed		
□ Yes		
□ No		
If No, please specify why?		
If additional assistance/recommendation for support or adjustment is identified, please ensure proper p	rocessing to the Student	
Services/Academic Department.		
Recommendations on the required support/adjustments (in conjunction with the application form)		
Enrolment officer or representative		
Name:		
Signature: Date:		